



Empire District

Natural Gas Residential

Energy-Efficiency Programs

A Publication Of The Missouri Public Service Commission

If you are a residential customer of Empire District Gas Company (Empire), you may be eligible to participate in programs that promote the efficient use of natural gas and lower customers' bills.

Here are the programs that are currently available to Empire natural gas residential customers:

CUSTOMER FINANCE PROGRAM

This program is sponsored by Empire, and provides financing for energy efficiency investments in natural gas-powered equipment. To learn more about this program, go to www.empiredistrict.com, and click on the 'Smart Energy Solutions' link, located toward the top of the page, then on 'Gas', and finally on 'Customer Finance Program.' You can also call your local Empire office at (417) 625 - 5100 or Toll-Free (800) 206 - 2300.

DEPARTMENT OF ENERGY WEATHERIZATION ASSISTANCE PROGRAM

This program is available to households whose income is less than 150% of the current Federal Poverty Guidelines. Participants in the program will first receive a thorough no-obligation energy analysis of their home or apartment. Using the results of the analysis, cost-effective efficiency measures will be identified and installed by professionals. This is all done at no cost to the household.

To learn more about the Weatherization Assistance Program, contact your local Community Action Agency. If you do not know how to contact your local Community Action Agency, call 2-1-1 for the contact information.



For more information

Created in 1913, the Missouri Public Service Commission (PSC) regulates investor-owned telecommunications, water and sewer, natural gas and electric utilities. The PSC works to ensure that Missouri citizens receive safe, reliable and reasonably priced utility services. If you have an inquiry, billing question or service-related problem that your utility provider cannot answer, please call the PSC at 1-800-392-4211 or visit our website at www.psc.mo.gov